

Disclosure log

If we give someone information in response to a formal access application and we think the information might also be of interest to others, we include it in our disclosure log

Date of decision	Description of information released	Availability
1 October 2020	Information about who the Ombudsman and staff are accountable to	<p>The information provided:</p> <p>Staff of the NSW Ombudsman are accountable to the Ombudsman in carrying out their work. This includes any matter where the [NSW Ombudsman's Values and Guarantee of Service] have not been met. Any complaint about a breach may be sent to the Ombudsman's general email address: info@ombo.nsw.gov.au</p> <p>The Parliamentary Joint Committee on the Ombudsman, the Law Enforcement Conduct Commission and the Crime Commission monitors and review the functions of the Ombudsman. The Committee cannot investigate matters relating to particular conduct, nor reconsider decisions relating to the investigation of particular complaints or reconsider findings, recommendations and, determinations or other decisions of the Ombudsman or any other person in relation to a particular investigation or complaint. Correspondence to the Committee may be addressed to:</p> <p>Chair Committee on the Office of the Ombudsman, Law Enforcement Conduct Commission and the Crime Commission Parliament House Macquarie Street Sydney NSW 2000 or ombolecc@parliament.nsw.gov.au</p>
8 March 2022	Information as to the dissemination / delivery of the Ombudsman's <i>Good Conduct and Administrative Practice Guidelines</i> (3rd ed)	Copies of the information may be requested by email to info@ombo.nsw.gov.au

Date of decision	Description of information released	Availability
	at the time of publication in March 2017	
1 April 2022	Information as to the delegation of functions under the <i>Government Information (Public Access) Act 2009</i> by the NSW Ombudsman, including delegations to Legal Counsel.	Copies of the information may be requested by email to info@ombo.nsw.gov.au
13 September 2022	Information as to the management and control of interagency collaboration, in particular when personal information is shared for a purpose other than in connection with the exercise by the NSW Ombudsman of its statutory functions and powers.	Copies of the information may be requested by email to info@ombo.nsw.gov.au . Information about open access information was also provided and is accessible on this website under "Agreements with agencies".
6 March 2023	<p>Policies and procedures with provisions that may limit or restrict communications or services:</p> <ul style="list-style-type: none"> • Information security management policy • Complainant conduct and visitor access policy • Records management policy and document naming protocols • Closed circuit television policy (CCTV) and call recording policy • Manual for managing unreasonable conduct by complainants • Managing unreasonable conduct by complainants - Model policy 	Current versions of some of these documents may be found on the 'Policies' page on this website. Copies of the information (including the version current at February 2023 or not on the Policies page) may be requested by email to info@ombo.nsw.gov.au .

Date of decision	Description of information released	Availability
	<ul style="list-style-type: none"> • Documents setting out criteria and indicators used to determine whether officers have engaged in misconduct • Dealing with Misconduct Allegations Policy and Procedure (already provided) • Feedback, compliments and complaints policy • Fraud and Corruption Control Policy (already provided) <p>Fraud Control Plan</p>	
15 June 2023	<p>Information sent to NSW government agencies and bodies about the issuing of the Ombudsman Ombudsman's Good Conduct and Administrative Practice Guidelines (3rd ed).</p> <p>(The scope of information to which access was provided is the same as that released on 8 March 2022 above.)</p>	<p>Copies of the information may be requested by email to info@ombo.nsw.gov.au</p>