



Call 9286 1000
1800 451 524



Email info@ombo.nsw.gov.au



Website www.ombo.nsw.gov.au



There is a problem.

You are not happy with a

- **NSW government service**
- **NSW community service.**



You ask for help from a service

Like you want

- more information
- to know how to use their service
- to make a complaint.

But

You did **not** get the help you need.

Like

- staff were rude to you.
- did **not** listen to you
- did **not** respect you.



You tell the service about your problem.

But



It did **not** help.

You still have the problem.



The NSW Ombudsman may be able to help you.

Our service is free.