

Ibikorwa vyose vya reta n'ikibano bitegerezwa:

- gutuma wiyumvamo ko uhawe ikaze
- kugufata neza nicubahiro
- kugufata nkuko bafata uwundi muntu wese
- kumenya ko hari imico itadunkanye
- kugufasha gutahura uburenga nzira bwawe.

Uremerewe kwidoga igihe utishimiye ishirahamwe ritanga bikorwa.

Umuvunyi wa NSW (NSW Ombudsman)

Turi hano kugirango dufashe umuntu wese muri NSW. Dushaka ko umuntu wese afatwa neza atamuntu amurenganya. Ibikorwa vyacu ni kubuntu.

Duhamagare canke utwandikire



Hamagara 02 9286 1000
Inamba utishura iyo uyimagaye
1800 451 524
hanze y'umugi wa Sydney
... ukurosheje isimu igendanwa
urashobora kwishura.



info@ombo.nsw.gov.au



Ibikorwa vya National Relay 133 677



Umusiguzi
Intambwe 1: Hamagara TIS kuri 131 450
Intambwe 2: Saba uvugane n'Umuvunyi
wa NSW - 9286 1000



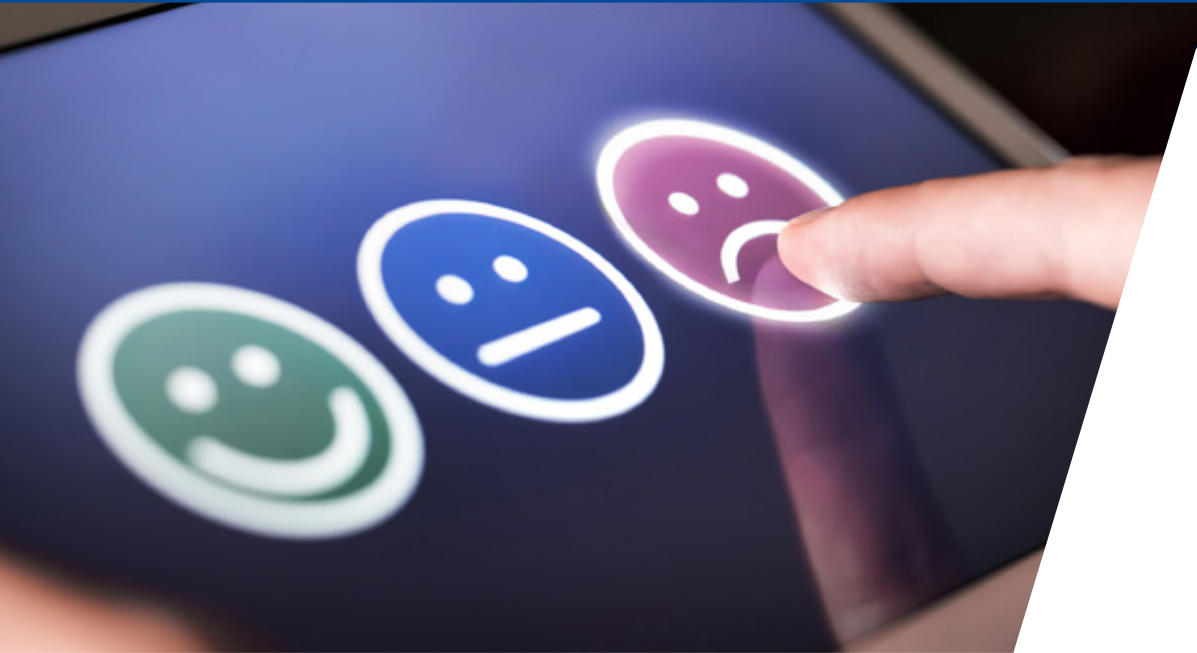
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**Woba ufise ingorane n'igikorwa
ca Reta ya NSW canke co mu
kibano?**

Urashobora kuba waragerageje kwidoga. Mugabo ntaco vyakumariye.



Umuvunyi wa NSW arashobora kugufasha.



Turashobora kugufasha:

- kurungika ikete kumutanga bikorwa
- kubona umuntu ukwiye wo guhamagara
- gusigura ingaruka urondera igihe widoze.

Turashobora:

- kugusaba uzane impapuro zose ufise zijanye nico kibazo, nk'amakete wandikiye ishira hamwe ritanga ibikorwa canke amakete umutanga bikorwa ya kwandikiye
- vugana n'ishira hamwe ritanga ibikorwa ufite ingorane
- vugana nabandi bagufashije.



Woba ukeka ko bagufashe nabi bakurenganya?



Wagerageje kurondera ubufasha mugabo ntiwashoboye:

- gutorera inyishu ikibazo
- kuronka andi amakuru
- gutahura ivyerekeranye n'uburenga nzira bwawe.



Abakozi ntibagufashije, canke bari

- bafise amanyama kandi ntibakubashe
- ntabwo bari bafise amakuru mururimi rwawe
- ntabwo bari bafise umusiguzi.

Abandi bantu bashobora kuba bafise ingorane imeze nk'iyawe. Turakorana n'abatanga bikorwa kugirango dutume ibikorwa bibandanya kuba vyiza ku buri muntu.